

## Questions to Ask Before Hiring a Plumber

Information provided by Roto-Rooter Plumbing and Drain Service®

Good plumbers can be found working in every city in America. Some are suited for basic residential plumbing, others are specialists and still others are staffed to do it all. Be sure to evaluate your ministry's requirements and find a plumber that best meets your needs.

Ask yourself the following questions before you choose a plumber:

### SERVICES

Can your plumber provide the services you need? (Check all that apply)

- Repairing toilets
- Unclogging sinks
- Thawing frozen pipes
- Doing back-flow certifications
- Locating underground pipes
- Drain cleaning
- Water jetting
- Video line inspection
- Grease trap pumping
- Other \_\_\_\_\_

### REFERENCES

Can your plumber provide references (such as other churches) that can provide the following details:

- Quality of work?
- Response time?
- Availability?
- Overall professionalism?

### PROFESSIONALISM

- Does your plumber offer a guarantee?
- Does your plumber carry enough liability insurance to cover any damage to the church?
- Does your plumber hold the appropriate licenses and permits?
- Will your plumber legally dispose of the grease, waste, or old equipment from your business?
- What's your plumber's safety record?
- Does your plumber complete criminal background checks on its employees?
- Will your plumber respond to emergencies overnight or on weekends?
- Are you getting a fair price for the services offered?