

# **My Account**

Pay your bills online. Track your payment history. Look up policy information.





### TAKE CARE OF BUSINESS WITH MY ACCOUNT

It's easy to do business with Brotherhood Mutual online. Visit BrotherhoodMutual.com to manage your premium payments and more through **My Account**. With **My Account**, you can:

- Make one-time bill payments.
- Track your payment history.
- Look up policy information.
- Report insurance claims.
- Set up automatic bill payments.



#### **HOW TO SIGN UP**

- **1.** Go to BrotherhoodMutual.com. Click **My Account** in the top menu, and then click the "Register" button on the **My Account** page.
- 2. Fill out the online registration form. You'll need your ministry's Brotherhood Mutual policy number and billing ZIP code.
- **3.** Click "Submit." You'll receive a confirmation email when your registration has been processed.

## **Automatic Payment**

A quick and easy way to pay your premiums

There's a quick and easy way to pay your insurance premium automatically. You can enroll online through **My Account**. When you enroll, you get:



**SAVINGS:** Save on service charges when you make automatic payments. Savings vary, depending on your billing frequency and state regulations.



**CONVENIENCE**: Your premium payments are withdrawn from your ministry's commercial bank account on the due date indicated on your bill.



**ADVANCE NOTICE:** You'll receive a paper bill about 21 days before the withdrawal date, giving you time to deposit the necessary funds.



**TRACKABILITY:** A record of the payment will appear in **My Account** and your regular monthly bank statement.



**FLEXIBILITY:** You can opt out of automatic payment at any time by contacting a Brotherhood Mutual customer service representative at 800.333.3735. Please make any changes to billing information *at least five business days* before your next payment is due.

#### **HOW TO ENROLL**

- 1. Log into My Account.
- 2. Select "Set up automatic payment" to access the Automatic Payment Authorization Agreement.
- 3. Fill out the agreement, including banking details, and return it to Brotherhood Mutual by mail, email, or fax.

If you would like help setting up automatic payments or have other billing questions, please contact the Brotherhood Mutual customer service department at 800.333.3735.

